



**FOR REFERRALS
AND INFORMATION
CALL
718-472-1999**

Hospice of New York

SERVING MANHATTAN, THE BRONX, BROOKLYN, QUEENS AND NASSAU

PHYSICIAN REFERENCE

HOSPICE GOALS

Hospice of New York works with each patient's physician to provide a comprehensive plan of care focused on easing the physical, emotional and spiritual pain often accompanying a terminal illness.

Palliative treatment to manage symptoms and improve the quality of life is determined by the hospice team in consultation with the attending physician.

HOSPICE ADMISSION CRITERIA

- Advanced illness with a prognosis of six months or less (if the illness follows its normal course). This may be one specific diagnosis or a combination of diseases.
- Patient and family agree to palliative care.

TO REFER A PATIENT

If you would like to refer any patient to Hospice of New York, please call:

Metro New York
718-472-1999

Nassau County
516-222-1211

Fax
718-472-5222



THE HOSPICE PROMISE

In its earliest origins, Hospice meant a place of shelter for travelers on a difficult journey. For patients and families faced with a terminal illness, Hospice means a place to turn to and a team of people to be by your side on this leg of the journey of life.

Hospice promises comfort and care, compassion and counseling when it is needed most. Hospice provides care where patients prefer to be—usually at home. Hospice helps preserve dignity, choice and fullness of life by providing physical, emotional, and spiritual support to patients and their loved ones.

THE HOSPICE OPTION

At a time when choices seem few and challenges seem many, Hospice of New York works side-by-side with physicians of patients and their loved ones to provide an alternative to repeated hospitalizations. Whether in a patient's home surrounded by loved ones, a hospice inpatient unit or a long-term care facility, the Hospice team provides an array of services to support and supplement the physician's care for advanced illnesses.

HOSPICE LEVELS OF CARE

ROUTINE HOME CARE involves visits as needed at the patient's residence, which may be a private home, group home, assisted living facility or skilled nursing facility.

GENERAL INPATIENT CARE is short-term acute care provided in an inpatient unit at a hospital or a skilled nursing facility.

CONTINUOUS HOME CARE provides skilled nursing services over a period of hours/days to palliate acute medical symptoms.

INPATIENT RESPITE allows for up to a 5-day inpatient stay to provide relief to caregivers.

HOSPICE SERVICES

The Hospice of New York Team is made up of professionals from a variety of disciplines and specially trained volunteers. The team, under the direction of the attending physician and the hospice medical director, collaborates to meet the needs of patients and families. Available services include:

- Home Health Aides.
- MD, RN and SW services, spiritual counseling, available 24 hours a day, every day of the year.
- Physical therapy, dietary counseling, occupational therapy and speech therapy.
- Explanation of Hospice services to patients & families.
- Assistance with placement services and community resources.
- Bereavement services for 13 months.
- Support groups open to the public.

COVERAGE AND BENEFITS

Hospice of New York's services are covered by Medicare, Medicaid, managed care and private insurance companies. Coverage includes all levels of care and medications, durable medical equipment, dressings, supplies and transportation related to the hospice diagnosis. All patients that meet hospice criteria will be admitted regardless of ability to pay and no patient will be discharged due to lapse of insurance or inability to pay for care.



PHYSICIAN REIMBURSEMENT

Attending physicians are encouraged to continue their relationships with the hospice patients. As the attending, not employed by hospice, you are eligible to receive reimbursement for your patient visits under Medicare Part B. Additionally, you are eligible for monthly Medicare reimbursement for the documented time spent on care plan oversight. Hospice of New York's finance department will be happy to assist your office in accurate preparation of claims to be submitted to Medicare.

Physician billing should include:

VISITS RELATED TO THE HOSPICE DIAGNOSIS:

- **BOX 19:** "Attending MD not employed or paid under arrangement by the patient's hospice provider"
- **BOX 24D:** GV

VISITS UNRELATED TO THE HOSPICE DIAGNOSIS:

- **BOX 19:** "Services unrelated to the patient's terminal condition"
- **BOX 24D:** GW

PHYSICIANS COVERING FOR THE ATTENDING MUST ADD Q5 TO BOX 24D

FOR CARE PLAN OVERSIGHT:

- **CPT Code GO182**
- **BOX 23** must reflect Hospice of New York's provider number: **#33-1560**

CONTINUOUS QUALITY IMPROVEMENT

We value our relationship with referring physicians and encourage feedback on our services. You may submit an evaluation on our website at www.hospiceny.com.

QUALITY CARE FOR ALL

Hospice of New York provides care, employs staff, and offers volunteer opportunities regardless of race, religion, creed, color, gender, national origin, disability, age, diagnosis, or sexual orientation.

SERVICE AREA

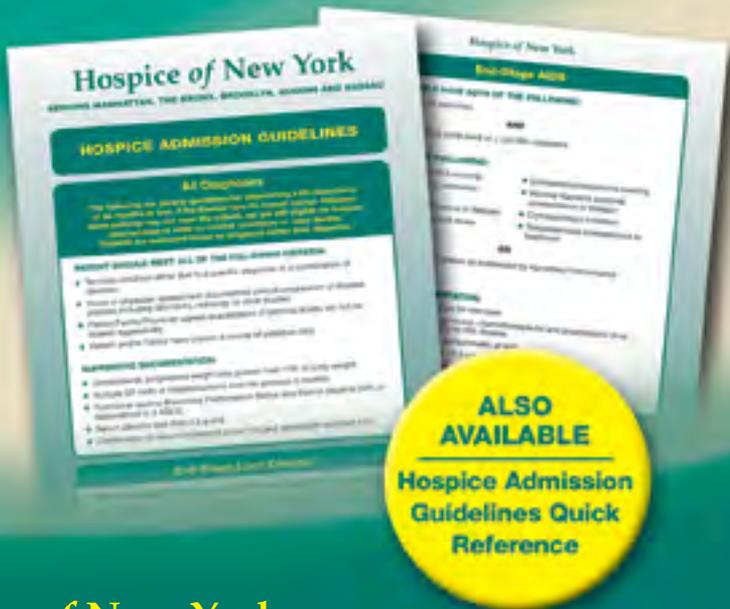
Hospice of New York provides care to patients and their loved ones throughout the Bronx, Brooklyn, Manhattan, Queens and Nassau County.

LICENSES AND CERTIFICATION

Hospice of New York is licensed by the State of New York and certified by the Medicare and Medicaid Program. Hospice of New York is an independent limited liability corporation.

ACCREDITATION

Hospice of New York is accredited by the Community Health Accreditation Program.



Hospice of New York

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